Connection Guide

eduroam

iOS Devices – iPhone, iPod, iPad

# Document Control

| Version | Date | Author | Changes |
|---------|------|--------|---------|
| 1.0 | 28/11/2011 | Martin Macleod-Brown | Initial Manual Production |
| 2.0 | 29/11/2011 | Robyn Boswell | Conversion to London Business School Formatting |
| 3.0 | 16/12/2011 | Robyn Boswell | Amendments to "Introduction" and "Requirements" sections |

# Table of contents

# 1  Introduction

The purpose of this document is to provide iPhone, iPod and iPad users with instructions for connecting to the JANET Roaming Service (JRS) eduroam for members of the London Business School community.

# 2  Getting Connected

The JANET Roaming Service (JRS) at London Business School is advertised via the eduroam wireless network and secured using IEEE 802.1x/ EAP-PEAP authentication.

# 3  Requirements

The following is required to connect to the JRS eduroam service at London Business School:

- For **London Business School Staff, Faculty and Students**:
    - o   A London Business School userid & password.
    - o   To use eduroam you need to have a @london.edu mailbox hosted by the School. Please note that other arrangements exist for Alumni and Executive Education Participants; please refer to WALT or SetupWifi for further details.
- For **External eduroam users of Partner Institutions**:
    - o   Please refer to instructions issued by your own institution's IT department as their requirements for authentication may differ from those required by London Business School. Provided you meet the criteria set by your home institution you should be able to use the eduroam network on the London Business School campus. If you have any queries or need support please refer to your home institution IT Support.
- An iPhone, iPod touch or iPad with version 2.0 (or higher), to find this information, navigate to the **"Settings"** icon, click **"General"** and then **"About"**.

# 4  Connect to eduroam

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|---|---|
| Open the *Wi-Fi Networks* window:<br><br>From the Home screen select **Settings**. | |

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| Then select **Wi-Fi**. |  |

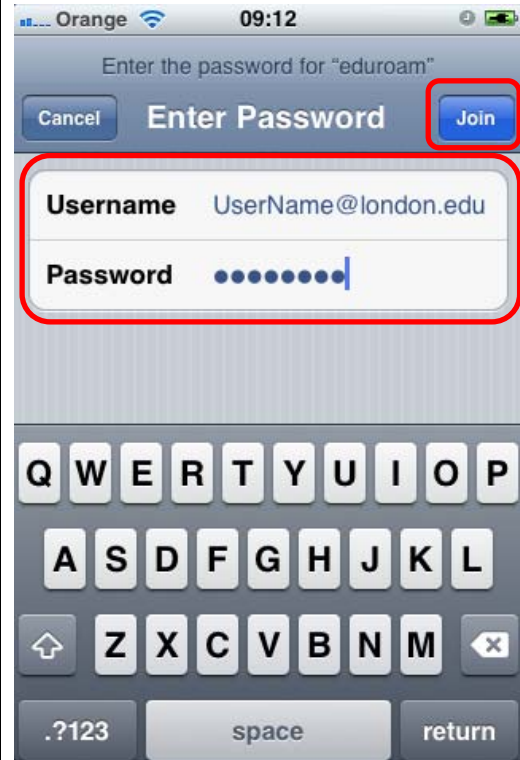| | |
|---|---|
| Select **eduroam** from *Choose a Network…* |  |

When prompted for credentials input your London Business School userid and password.

**Note:** Your London Business School userid **must** be appended with **@london.edu**. e.g. username**@london.edu**.

Set Password to your **London Business School password**.
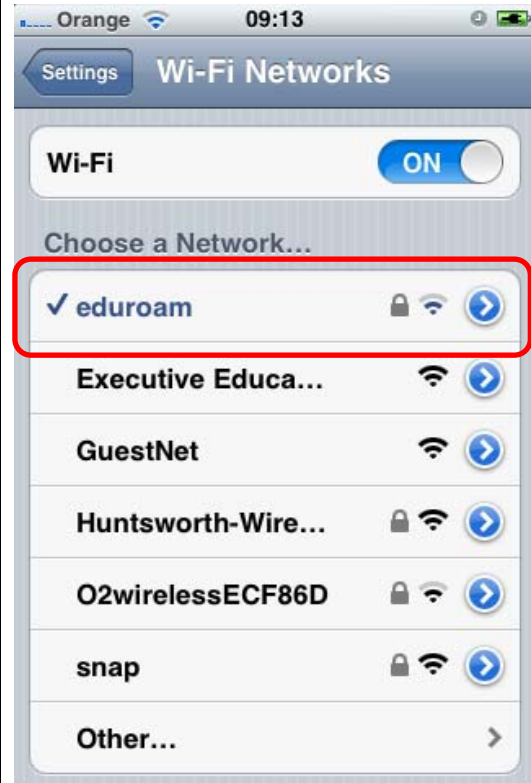
Select **Join**.

You will be prompted to accept the certificate.

Select **Accept** to connect to eduroam.

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| Once connected, you will see that eduroam is selected within your Wi-Fi Networks profiles: | |

## 5 What happens if I change my London Business School Password?

If you change your London Business School password (typically every 3-months), you need to remove the *eduroam* Network and repeat the Connect to **eduroam** section.

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| If you used the method described in this guide to configure eduroam, from the *Home* screen select Settings → General → Wi-Fi.<br><br>Select the **icon next to the eduroam Network**.<br><br>This will display the configuration for the Network. | |

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|---|---|
| Select the **Forget this Network** button at the top of the screen. | Orange 09:14<br><br>Wi-Fi Networks **eduroam**<br><br>**Forget this Network**<br><br>**IP Address**<br><br>DHCP BootP Static<br><br>IP Address 163.119.33.8<br><br>Subnet Mask 255.255.255.0<br><br>Router 163.119.33.1 |
| Tap and select **Forget** when prompted. | Forget "eduroam" to stop automatically joining this network.<br><br>**Forget**<br><br>**Cancel** |