



## Connection Guide

eduroam

Mac OS X 10.7 and up (Lion, Mountain Lion, Mavericks  
and Yosemite)



## Document Control

Version	Date	Author	Changes
1.0	14/12/2011	Robyn Boswell	Initial Manual Production and conversion to London Business School Formatting
2.0	16/12/2011	Robyn Boswell	Amendments to “Introduction” and “Requirements” sections
3.0	29/12/2015	Daniel Honeyman	Minor changes to incorporate Mavericks and Yosemite

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## 1 Introduction

The purpose of this document is to provide Mac OS X 10.7 (Lion) users with instructions for connecting to the JANET Roaming Service (JRS) eduroam for members of the London Business School community.

## 2 Getting Connected

The JANET Roaming Service (JRS) at London Business School is advertised via the eduroam wireless network and secured using IEEE 802.1x/ EAP-PEAP authentication.

## 3 Requirements

The following is required to connect to the JRS eduroam service at London Business School:

- For **London Business School Staff, Faculty and Students:**
  - A London Business School userid & password.
  - To use eduroam you need to have a @london.edu mailbox hosted by the School. Please note that other arrangements exist for Alumni and Executive Education Participants; please refer to WALT or SetupWifi for further details.
- For **External eduroam users of Partner Institutions:**
  - Please refer to instructions issued by your own institution's IT department as their requirements for authentication may differ from those required by London Business School. Provided you meet the criteria set by your home institution you should be able to use the eduroam network on the London Business School campus. If you have any queries or need support please refer to your home institution IT Support.
- Apple AirPort.

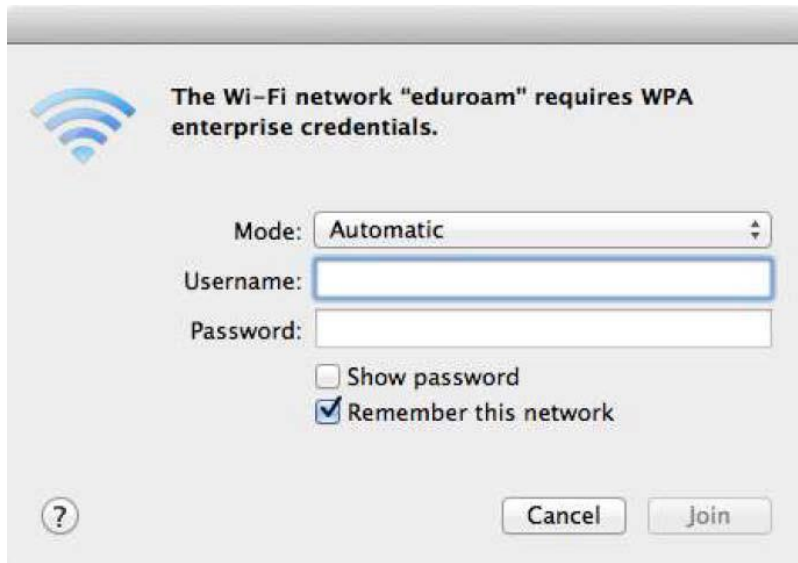
## 4 Configuring eduroam

Select the Wireless symbol from the menu bar.



When within range the **eduroam** Network will be displayed. **Click to connect.**

The following window is displayed:



Configure as follows:

Mode	<b>Automatic</b>
Username	Set User name to your <b>London Business School</b> userid. <b>Note:</b> Your London Business School userid <b>must</b> be appended with <b>@london.edu</b> e.g. <a href="mailto:student.mba2012@london.edu">student.mba2012@london.edu</a>
Password	Your <b>London Business School Password</b>
Show Password	<i>As required</i>
Remember the Network	If ticked, your password will be stored in the keychain and you will not be prompted for your credentials again unless the connection fails (typically due to a change of password).

Click **Join**.

## 5 Help and Support

Clearing any existing configuration and starting again typically resolves a majority of connection issues. I.e. follow the instructions for section 4 – Configuring eduroam – but instead remove any reference to eduroam, then repeat the configuration steps.